



the**minnesotagroup**  
COURAGEOUS TRANSFORMATION

**Case Studies** have a particular context that is often multi-layered and complex. They describe a problematic situation that is related to an institution's or organization's policy, environment, and peoples. Grappling with Case Studies requires analysis of the actions/issues that caused a complex problematic situation to develop. Additionally, it also requires an analysis of whether appropriate action/s were taken to resolve the complex issues that arose.

### **Case Studies Discussion Pointers**

Read the Case Study details and related Questions;  
Highlight the Issues in the Case Study;  
Address the Questions below;  
Engage with identifying the issues/problems.

### **Case Studies Questions**

1. What is the main issue that is in this Case Study?
2. What complicated the issue?
3. What were the actions taken to resolve the main issue?
4. What are the consequences of the actions taken?
5. What are the implications for policy/procedure?